

IMPACT Community Services

 Location
Hervey Bay Neighbourhood Centre
22 Charles Street
Pialba

 Phone
 [\(07\) 4153 4233 or 1800 179 233](tel:(07)41534233)

 Email
mail@impact.org.au

 Website
<https://www.impact.org.au/>

 NDIS Supplier
Yes

 Applicable Ages
0-12, 12-18

 Inclusions
All

Service Areas

Children Services

Family Services

Mental Health Services

Youth Services

Opening hours

Monday	8:00AM - 5:00PM
Tuesday	8:00AM - 5:00PM
Wednesday	8:00AM - 5:00PM
Thursday	8:00AM - 5:00PM
Friday	8:00AM - 4:30PM
Saturday	Closed
Sunday	Closed

Intensive Family Support Services (IFS)

IMPACT Community Services' IFS service works with families experiencing multiple and/or complex needs who have children unborn to 18 years of age. The service delivers parenting support through tailored interventions to build the skills and capacity of parents and carers to safely nurture and protect their children.

Family Mental Health Support Services (FMHSS)

IMPACT Community Services

IMPACT Community Services' FMHSS supports families with children and young people under 18 who are at risk of or affected by mental health issues. They offer counselling, education, crisis intervention, and help navigating the mental health system. No formal diagnosis is needed to access services. Priority is given to vulnerable groups, including Indigenous and culturally diverse families, those in the child protection system, and young people transitioning from out-of-home care. Referrals can come from any source, including self-referrals, and an initial screening ensures FMHSS is the right fit.